

## CTR Employer Survey Report

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

**Employer Id :** E61523

**Employer :** Charter Communications

**Worksite :** Call Center (VCOE)

**Street :** 521 NE 136th Ave

**Jurisdiction :** City of Vancouver

**Participation :** CTR

**Status :** Affected

**Survey Type :** Online

**Response Rate :** 56%

**Survey Date :** 6/28/2019

### Non-Drive Alone & One-Way VMT Rates at this Worksite

**Non-Drive Alone Rate :** 18.7%

**Drive Alone Rate :** 81.3%

**One-Way VMT per employee :** 9.5

**Average One-Way distance home to work :** 11.5

### Employees and Survey Response Information

**Reported Total Employees at Worksite:** 508

**Surveys Distributed :** 508

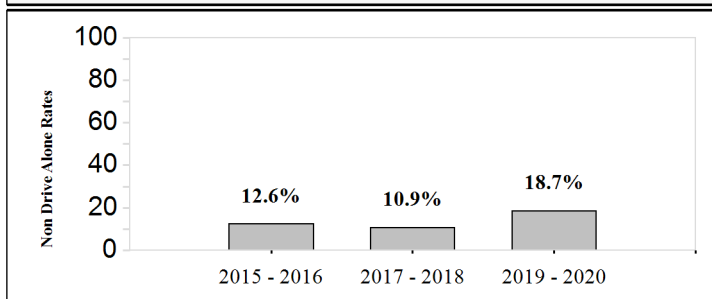
**Surveys Returned :** 286

**Surveys Returned by CTR Affected\* Employees :** 137

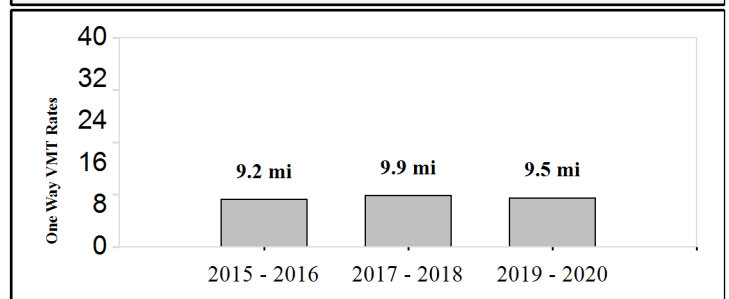
**Total Estimated CTR Affected Employees at Worksite :** 243

*\*CTR Affected employees filled out the survey as being full-time and commuting (typically) to work at least twice between 6a and 9a, Monday through Friday.*

**Non Drive Alone Rates - ALL Employees**



**One Way VMT per Employee - ALL Employees**



### Site History and Targets

### Annual Metric Tons CO<sub>2</sub>e Pounds CO<sub>2</sub>e

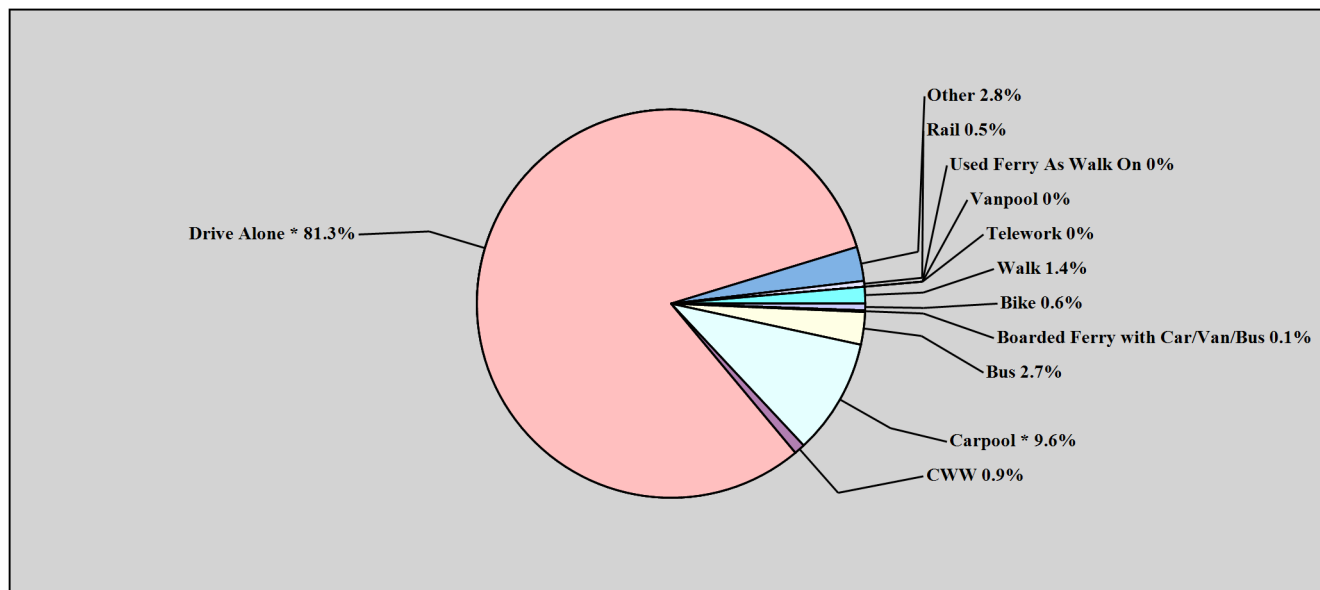
Cycle	Non Drive Alone Rate - All	Non Drive Alone Rate - CTR Affected	Emissions for Surveyed Employees	Estimated Emissions for Total Employment	GHG per Employee's Roundtrip	VMT per Employee - All	VMT per Employee - CTR Affected
2007 - 2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2009 - 2010	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2011 - 2012	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2013 - 2014	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2015 - 2016	12.6%	11.7%	1160	1487	25.8	9.2	8.8
2017 - 2018	10.9%	9.1%	901	1269	22.0	9.9	10.6
2019 - 2020	18.7%	15.3%	608	1080	18.7	9.5	10.0
Target	18.6%				Target:	7.5	
% Point Change Target:	6.0				% Change Target:	-18.0%	
% Point Change from Baseline:	6.1				% Change from Baseline:	3.3%	

GHG calculations are based on VMT and estimated total round-trip commutes for all employees. Modes that contribute to GHG include driving alone, carpooling, vanpooling, and riding a motorcycle. The use of other modes (e.g., transit, rail, walking, ferry) do not increase a worksite's GHG calculation. For more information about how GHG is calculated, please contact your jurisdiction's representative.

## Commute Trips By Mode - All Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - All Employees



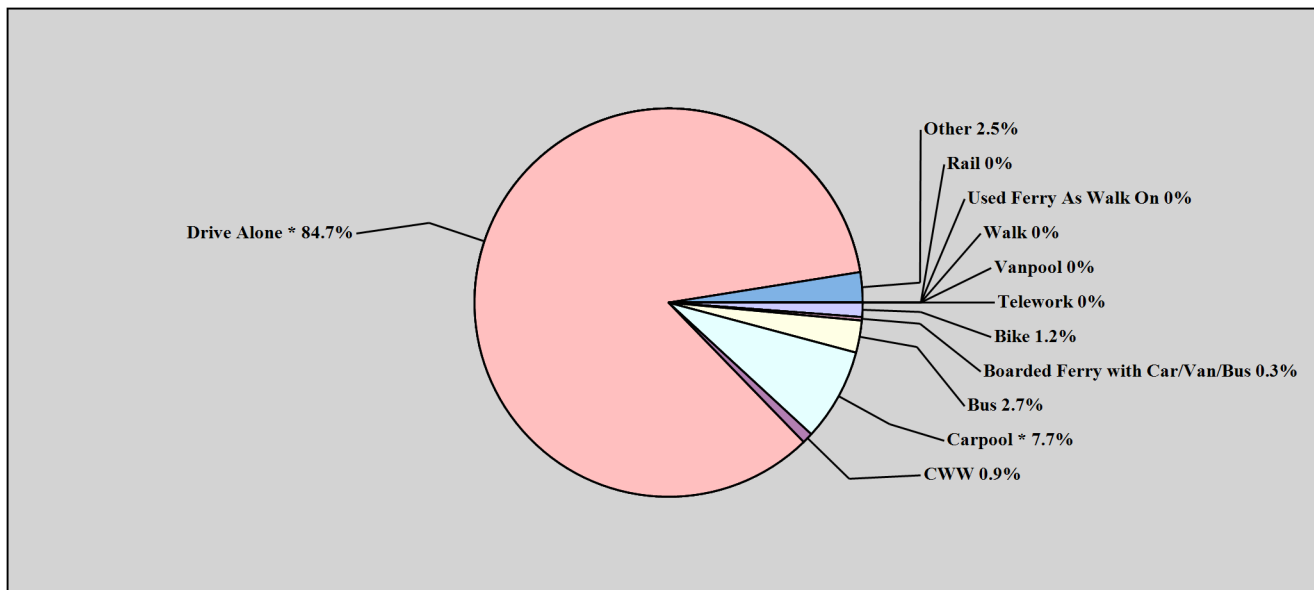
Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	1,173	81.3%	89.1%	245	85.7%	90.6%
Carpool *	139	9.6%	5.1%	36	12.6%	7.3%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	39	2.7%	3.0%	10	3.5%	3.6%
Rail	7	0.5%	0.0%	1	0.4%	0.0%
Bike	8	0.6%	0.5%	2	0.7%	0.7%
Walk	20	1.4%	0.4%	5	1.7%	0.7%
Telework	0	0.0%	0.0%	0	0.0%	0.0%
CWW	13	0.9%	0.2%	8	2.8%	0.5%
Boarded Ferry with Car/Van/Bus	2	0.1%	0.1%	1	0.4%	0.2%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	41	2.8%	1.6%	11	3.8%	2.7%

\* Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

## Commute Trips By Mode - Affected Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - CTR Affected Employees



Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	572	84.7%	90.9%	121	88.3%	92.4%
Carpool *	52	7.7%	5.1%	13	9.5%	7.1%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	18	2.7%	2.6%	5	3.7%	3.1%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	8	1.2%	0.0%	2	1.5%	0.0%
Walk	0	0.0%	0.0%	0	0.0%	0.0%
Telework	0	0.0%	0.0%	0	0.0%	0.0%
CWW	6	0.9%	0.4%	3	2.2%	0.9%
Boarded Ferry with Car/Van/Bus	2	0.3%	0.2%	1	0.7%	0.4%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	17	2.5%	0.8%	4	2.9%	1.8%

\* Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

**Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:**

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
<b>0 Day</b>	219	77%	286	100%
<b>1 Days</b>	7	2%	67	23%
<b>2 Days</b>	8	3%	60	21%
<b>3 Days</b>	6	2%	52	18%
<b>4 Days</b>	11	4%	46	16%
<b>5 Days</b>	29	10%	35	12%
<b>6 or More Days</b>	6	2%	6	2%

**Count by Occupancy of Carpools and Vanpools**

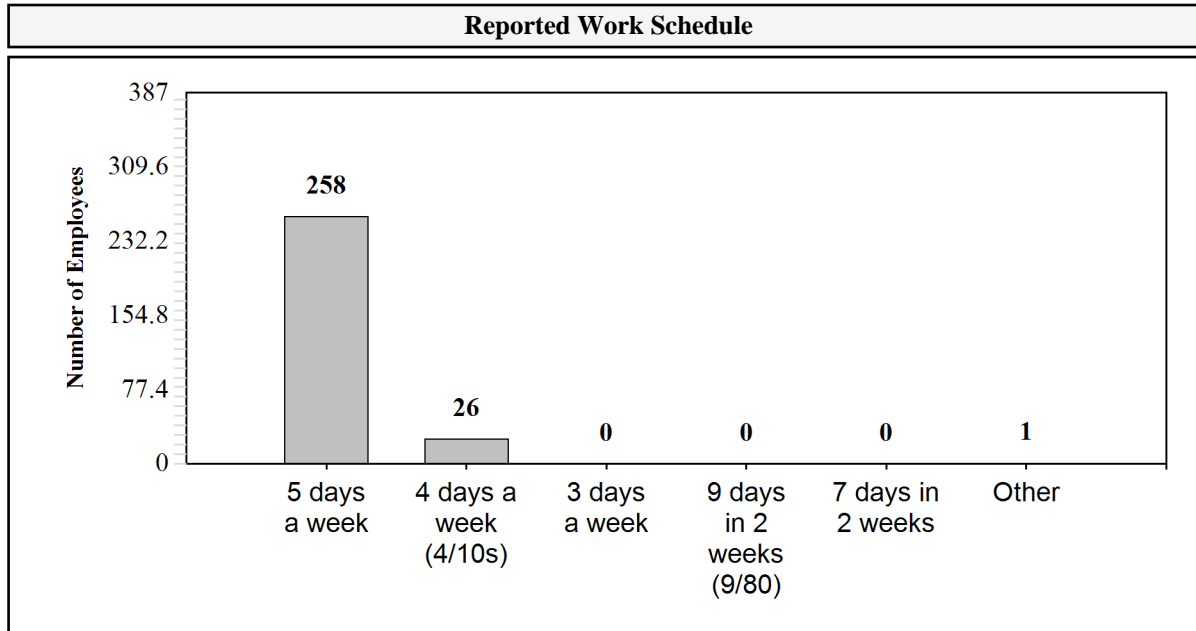
Q.5 If you used a carpool or vanpool as part of your commute, how many people (age 16 or older) are usually in the vehicle?

Ridesharing Occupancy	Mode	Response Count
<b>2*</b>	Carpool	139
<b>3</b>	Carpool	0
<b>4</b>	Carpool	0
<b>5</b>	Carpool	0
<b>&gt;5</b>	Carpool	0
<b>&lt;5</b>	Vanpool	0
<b>5</b>	Vanpool	0
<b>6</b>	Vanpool	0
<b>7</b>	Vanpool	0
<b>8</b>	Vanpool	0
<b>9</b>	Vanpool	0
<b>10</b>	Vanpool	0
<b>11</b>	Vanpool	0
<b>12</b>	Vanpool	0
<b>13</b>	Vanpool	0
<b>14</b>	Vanpool	0
<b>&gt;14</b>	Vanpool	0

\* Motorcycle-2 counted with Carpool-2 for this table.

## Reported Work Schedule - All Employees

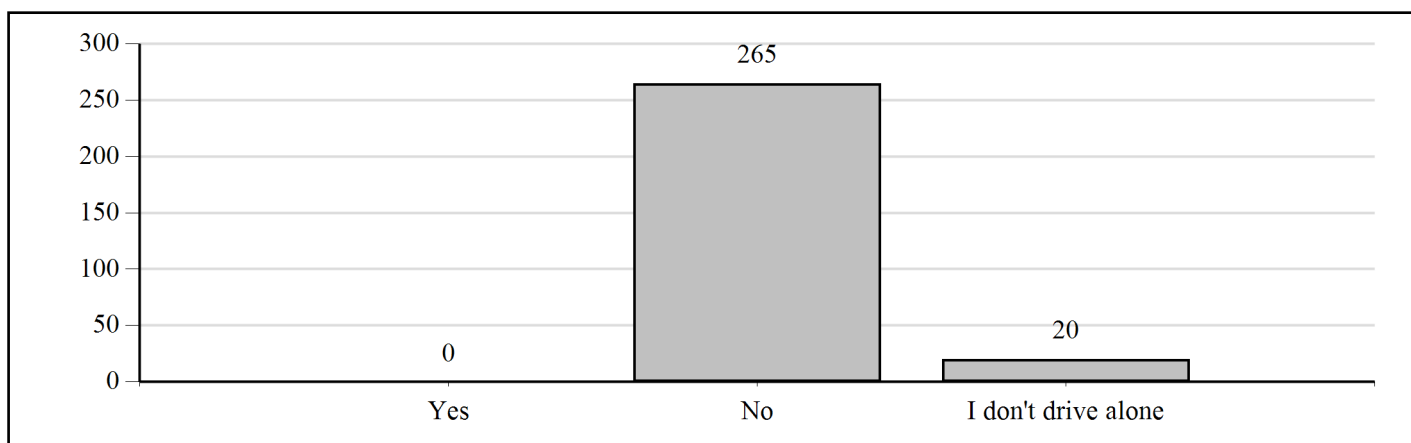
Q.8 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	258	90.5%
4 days a week (4/10s)	26	9.1%
3 days a week	0	0%
9 days in 2 weeks (9/80)	0	0%
7 days in 2 weeks	0	0%
Other	1	0.4%

## Parking and Telework

**Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)**



**Q.10: How many days do you typically telework?**

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	3	1.0%
I don't telework	275	96.2%
Occasionally, on an as-needed basis	5	1.7%
1-2 days/month	0	0.0%
1 day/week	1	0.3%
2 days/week	0	0.0%
3 days/week	2	0.7%

## Reasons for driving alone to work/not driving alone to work

Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
Other	84	20.9%
To save money	59	14.7%
Personal health or well-being	57	14.2%
Financial incentives for carpooling, bicycling or walking.	46	11.4%
Driving myself is not an option	45	11.2%
Environmental and community benefits	30	7.5%
Emergency ride home is provided	25	6.2%
Free or subsidized bus, train, vanpool pass or fare benefit	17	4.2%
Preferred/reserved carpool/vanpool parking is provided	17	4.2%
Cost of parking or lack of parking	7	1.7%
To save time using the HOV lane	6	1.5%
I have the option of teleworking	6	1.5%
I receive a financial incentive for giving up my parking space	3	0.7%

Q12. When you drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
I like the convenience of having my car	196	30.6%
Riding the bus or train is inconvenient or takes too long	158	24.6%
Family care or similar obligations	82	12.8%
My commute distance is too short	68	10.6%
Other	61	9.5%
Bicycling or walking isn't safe	48	7.5%
I need more information on alternative modes	15	2.3%
My job requires me to use my car for work	8	1.2%
There isn't any secure or covered bicycle parking	5	0.8%

## Commute Mode By ZipCode for All Employees

Q6. What is your home zip code?

Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98682	43	15.03%	198	0	0	0	0	0	0	0	0	0	0	0	11
98684	34	11.89%	123	29	0	0	5	0	5	5	0	2	0	0	0
98661	24	8.39%	81	11	0	0	21	0	0	0	0	0	0	0	0
98662	22	7.69%	108	4	0	0	0	0	0	0	0	1	0	0	0
98683	22	7.69%	73	19	0	0	2	0	0	12	0	3	0	0	6
98604	16	5.59%	83	0	0	0	0	0	0	0	0	3	0	0	0
98663	15	5.24%	61	14	0	0	0	0	0	0	0	2	0	0	2
98664	13	4.55%	49	5	0	0	0	0	0	3	0	0	0	0	10
98685	13	4.55%	47	10	0	0	0	0	0	0	0	1	0	0	5
98665	12	4.20%	52	4	0	0	1	0	3	0	0	0	0	0	0
98671	12	4.20%	53	7	0	0	0	0	0	0	0	0	0	0	0
98607	8	2.80%	35	0	0	0	0	0	0	0	0	0	0	0	5
98686	7	2.45%	33	2	0	0	0	0	0	0	0	0	0	0	0
98642	6	2.10%	13	15	0	0	0	0	0	0	0	0	0	0	0
98632	4	1.40%	15	5	0	0	0	0	0	0	0	0	0	0	0
98660	3	1.05%	10	0	0	0	5	0	0	0	0	0	0	0	0
98674	3	1.05%	10	4	0	0	0	0	0	0	0	0	0	0	0
97203	2	0.70%	12	0	0	0	0	0	0	0	0	0	0	0	0
97218	2	0.70%	10	0	0	0	0	0	0	0	0	0	0	0	0
97230	2	0.70%	5	0	0	0	5	0	0	0	0	0	0	0	0
98626	2	0.70%	12	0	0	0	0	0	0	0	0	0	0	0	0
98629	2	0.70%	9	0	0	0	0	0	0	0	0	1	0	0	0
97030	1	0.35%	0	0	0	0	0	7	0	0	0	0	0	0	0
97045	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
97054	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
97064	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0





			Weekly Count of Trips By Mode												
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
97080	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
97089	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
97140	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
97202	1	0.35%	0	5	0	0	0	0	0	0	0	0	0	0	0
97206	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
97214	1	0.35%	5	0	0	0	0	0	0	0	0	0	2	0	0
97215	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
97217	1	0.35%	6	0	0	0	0	0	0	0	0	0	0	0	0
97236	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
98067	1	0.35%	0	5	0	0	0	0	0	0	0	0	0	0	2
98606	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
98610	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
98612	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
98625	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0
98687	1	0.35%	5	0	0	0	0	0	0	0	0	0	0	0	0